

After I run an update I get an error message and the program doesn't run.

The issue is likely that the update did not complete or there was a problem installing the update.

To repair the installation, simply follow the steps below – read carefully!

Steps:

1) Download the latest update and SAVE it somewhere on your computer where you can quickly find it to run it.  
Do NOT run it yet.

You can download the latest update on this web page:

<https://www.bradleysoftware.com/software-updates.asp>

2) Close all programs and reboot the computer.

3) AFTER it reboots, log in - Do NOT run the KS Child Support program - instead, run the downloaded file you saved in step 1.

Now you can run the program.

If you have any questions please email us at

[techsupport@bradleysoftware.com](mailto:techsupport@bradleysoftware.com)